



GOVERNMENT OF PUERTO RICO

Department of Health Medicaid Program

February 1, 2023

Managed Care Organizations (MCOs)
Medicare Advantage Organizations (MAOs)
Pharmacy Benefit Managers (PBMs)
Puerto Rico Government Health Plan – Vital

Ref: Important information about the Medicaid Program for Health Plans and Providers in Puerto Rico

The purpose of this communication is to notify the carriers and providers of the Puerto Rico Government Health Plan –Vital and those providers that receive Medicaid funds under Medicaid Platino for wraparound services, that as of January 1st 2023, the Puerto Rico Medicaid Program (PRMP) will be activating the necessary edits to notify carriers (MCOs and MAOs) of denials related to the enrollment of the service location where the provider rendered the service to the beneficiaries and/or affiliates.

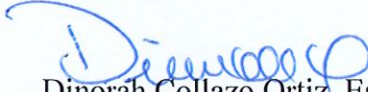
The following is a list with the description of the edits in the Medicaid Management Information System (MMIS) that will be effective on the date indicated above:

- RENDERING NPI NOT VALID ON DATE OF SERVICE - HDR
- NPI REND PROV NOT ELEGIBLE TO RENDER ON THIS PMG
- RENDERING PROVIDER ID NOT ON FILE - DTL
- REND PROVIDER SUSP/TERM FOR CREDENTIAL VALIDATION
- NO MATCH CAN BE MADE BY NPI AND MEDICAID REND ID
- NO MATCH CAN BE MADE BY NPI AND MCD REND ID DTL
- RENDERING NPI NOT VALID ON DATE OF SERVICE - DT

Providers not yet enrolled in the PEP should visit www.medicaid.pr.gov/Home/PEP/ for more information and use the PEP link to submit the request. If you have any doubts or questions, you can contact the Puerto Rico Medicaid Program at the PRMP Contact Center at (787) 641-4200 between 8:00 a.m. and 5:00 p.m. Atlantic Standard Time, Monday through Friday or send an email to prmp-pep@salud.pr.gov.

PRMP appreciates your support and commitment in sharing this communication with your entire Provider Network.

Cordially,



Dinorah Collazo Ortiz, Esq.
Executive Director
Puerto Rico Medicaid Program

c: Carlos Mellado, MD, Secretary of Health
Edna Marin Ramos, MS, Executive Director of the Administración de Seguros de Salud de Puerto Rico (ASES)